



Field Communication Bulletin

TRD SERVICE PART

800-432-8373



RESIDENTIAL GAS – TRD SERVICE PART RELEASE

Description

- Thermal Release Device (TRD) Service Part Kits for Residential gas water heaters with Rheem's patented FVIR system are now available for purchase by Distributors.

Scope

- Model Description:** All residential Gas Water Heaters with FVIR.

Corrective Action

- N/A

Field Action

- Units In Inventory:** N/A
- End-User Actions:** N/A
- Distributor Actions:**
 - Distributors can now order TRD's directly from Rheem Parts Division.
 - To determine which SP kit is the correct replacement for the original TRD part, log in to the Rheem Replacement Part Portal (www.rheemparts.com).
 - Enter the product serial number in the search bar.
 - Order the service part kit corresponding to the product serial number
 - TRD removal and installation instructions are available in "Kit Items" under the "Combustion Shut-Off Device Assembly Replacement Kit".
 - Ensure the color coding on the original TRD matches the color coding on the service part and the service part kit package (Same color large dot on the SP kit label). See **Image 1** below.
 - Ensure the SP kit part number matches. See **Image 2** below.
 - For detailed instructions for selecting the correct TRD, refer to TSB-2500213-* or contact Rheem Technical Service at 800-432-8373.
- Plumber / Servicer Actions:**
 - Follow these instructions to select the correct replacement TRD
 - Ensure the SP kit part number corresponds correctly to the original AP part number. See **Image 2** below.
 - Follow the TRD removal and installation instructions when providing service.
 - *Note: The replacement TRD must match the original color and part number that was installed on the water heater. ***
 - Contact Rheem Technical Service at 800-432-8373 for support with any questions regarding troubleshooting.
 - Provide product serial number at time of call.



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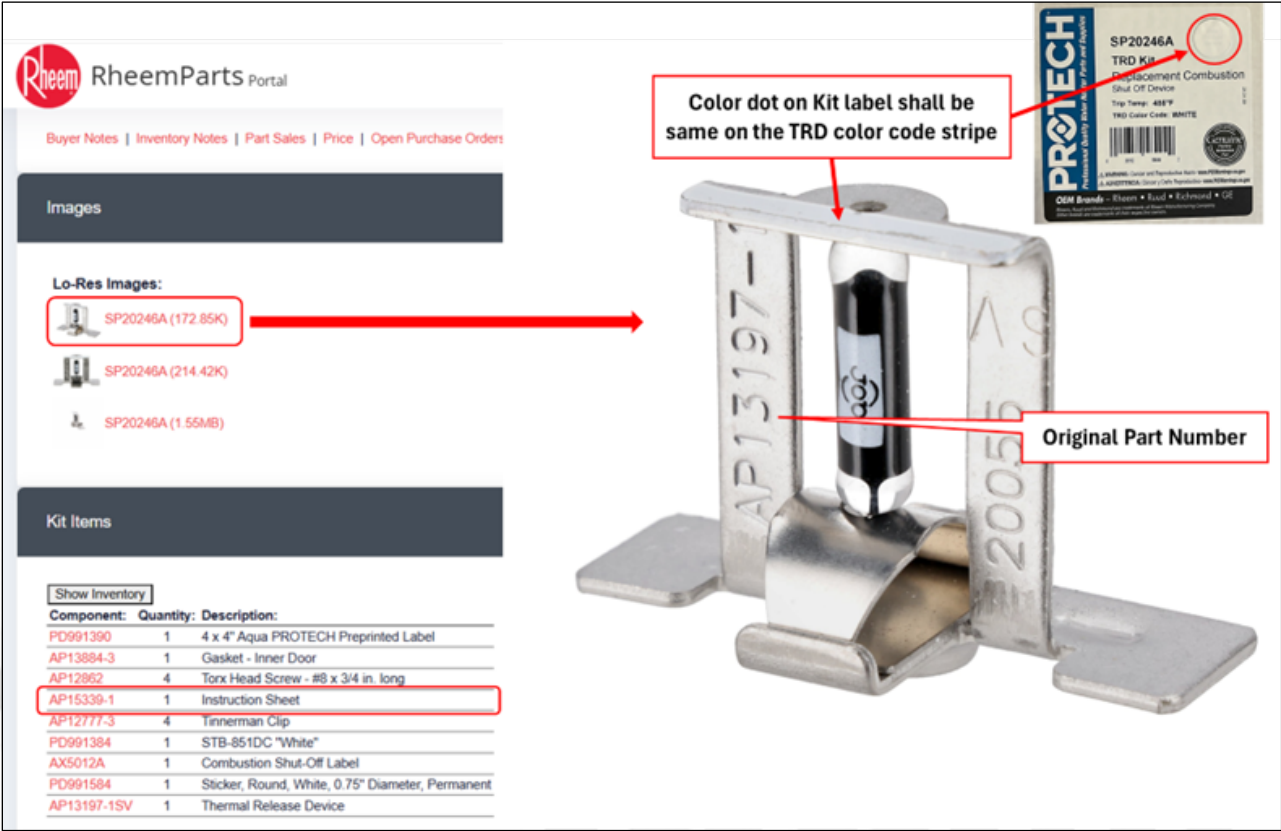
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Image 1.





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Image 2.

Replacement Kit Part Number	Original Part Number	Color of Paint Stripe	Trip Temperature	Packaging Dot Color
SP20246A	AP13197	WHITE	485°F	WHITE
SP20246B	AP12657	YELLOW	500°F	YELLOW
SP20246C	AP14390	RED	550°F	RED
SP20246D	AP13199	ORANGE	435°F	ORANGE
SP20280A	AP12657	YELLOW	500°F	YELLOW
SP20280B	AP14217	RED	550°F	RED
SP20280D	AP14217	RED	550°F	RED
SP20280F	AP14217	RED	550°F	RED

Follow the installation instructions included in the Service Part Kit.

***Note** that only the replacement Kits will be orderable (SP Part Numbers).*